

Site Readiness on New Construction, Remodeling, or Other Delivery Sites

Our Woodson Lumber fleet is committed to supplying customers with the best service and delivery possible. In order to do so, Woodson's Fleet Safety Committee would like to ensure that each jobsite is ready, prior to delivery, allowing all required services to be completed in a safe and timely manner. Site readiness will allow our drivers and delivery staff to meet customer delivery requirements and to minimize the opportunity for damage to property, product, and lives. If the site is not ready when our delivery truck arrives, deliveries may be delayed, and/or additional service costs may be incurred.

Site Readiness Includes

- Accurate delivery address posted clearly on the jobsite.
- If driveway is not in place, adequate ground firmness must exist so that the truck may offload and safely exit the property without the need of a tow truck. No other modifications may be made (EX: placing plywood on the ground for the truck or forklift to drive over) to the ground surface to provide a temporary solution. Our drivers may not place materials on a public roadway.
- If driveway is not in place, septic lines and tank must be accurately identified. Woodson will not be responsible for wrongly identified septic location.
- Delivery site must be reasonably clean (appropriate pathway for delivery) and free of debris which would result a safety hazard for our delivery staff.
- If a low hanging power line exists (different from securely strung power lines placed by utilities company) as a meter pole and line to new construction, our delivery trucks must not drive near, or dump the load near the power line – whether or not it is active - to protect our delivery staff from potentially life threatening electric shock.
- If delivery requires hand off-loading, it must be set up with our sales staff prior to truck leaving our location.
- If a hand off-loading situation was recommended by Woodson staff, the customer – for his/her protection or the protection of the property – must not request a different type of off-load.

In the event that the jobsite is not ready at the time of requested delivery:

- Woodson's delivery staff will not be able to deliver the product, resulting in a secondary shipment with a potential for additional delivery charge.
- If the delivery is postponed over 2 weeks, a restocking fee may be required.

If a question exists about your job site being ready for delivery, please contact the store manager and/or outside sales personnel for guidance. They will be more than happy to answer your questions to limit the problems for you, as the customer, and ensure the safety of our delivery staff.

Customer Signature

Date